

Y Pwyllgor Cyllid

Bil Ombwdsmon Gwasanaethau Cyhoeddus (Cymru) drafft

DB PSOW 18 Cyngor Cymuned Maerun

Annex A – Consultation Questions

General.

- 01) Yes by increasing accessibility.
- 02) Not Known.
- 03) Unsure
- 04) 1 year on.

Power to investigate on own initiative.

- 05) In support of the new powers.
- 06) Not Known.
- 07) A matter for the Ombudsman to decide.
- 08) Yes. Cut-off point 1 year prior.
- 09) Flexibility required at the outset.
- 10) Evidence that the Ombudsman deems sufficient.

Who can complain.

- 11) In favour.

Requirements for complaints made and referred to the Ombudsman.

- 12) No.
- 13) Public service information/guide and on the Internet.

Matters which may be investigated.

- 14) Supportive of the ability to investigate.
- 15) Yes, broadly speaking. Although a review would possibly be required.
- 16) I don't think so.
- 17) Yes.
- 18) Yes.
- 19) No adverse comment, the definition is sensible given that patients may be seen by many GP's within the same practice.

Investigation procedure and evidence.

- 20) No comment other than that it is early days and possibly warrants review.
- 21) Yes without any doubt whatsoever otherwise any investigation will effectively be hamstrung.

Listed Authorities.

22) The restrictions should not deliberately narrowed.

23) Schedule 3 "Listed Authorities" should anyway be kept under review to reflect evolving circumstance.

Complaints Handling.

24) No adverse comment.

25) I think so.

Part 4. Investigation of complaint relating to other persons, social care and palliative care.

26) No comment.

27) No comment.

Part 5. Investigations, supplementary.

28) No comment.

29) Yes

30) Uncertain.

Appointment etc.,

31) Yes.

32) Yes.

33) No.

Financial implications.

34) Any new obligations etc., will have a cost implication what would be the point of enacting powers that you are unable or unwilling to fund?

Other comments.

35) None.